



ICE

Estado de salud de plataforma Citrix

Estado de los servicios Citrix

Service	Status	PSComputerName
BrokerService	OK	spevdiddc01
ConfigService	OK	spevdiddc01
EnvTestService	OK	spevdiddc01
AppLibService	OK	spevdiddc01
AcctService	OK	spevdiddc01
AdminService	OK	spevdiddc01
AnalyticsService	OK	spevdiddc01
ProvService	OK	spevdiddc01
SfService	OK	spevdiddc01
TrustService	OK	spevdiddc01
OrchService	OK	spevdiddc01
HypService	OK	spevdiddc01
LogService	OK	spevdiddc01
MonitorService	OK	spevdiddc01
AcctService	OK	spevdiddc02
LogService	OK	spevdiddc02
HypService	OK	spevdiddc02
EnvTestService	OK	spevdiddc02
MonitorService	OK	spevdiddc02
SfService	OK	spevdiddc02
ProvService	OK	spevdiddc02
OrchService	OK	spevdiddc02
AnalyticsService	OK	spevdiddc02
AdminService	OK	spevdiddc02
TrustService	OK	spevdiddc02
ConfigService	OK	spevdiddc02
BrokerService	OK	spevdiddc02
AppLibService	OK	spevdiddc02
EnvTestService	OK	spevdiddc03
ConfigService	OK	spevdiddc03
AcctService	OK	spevdiddc03
HypService	OK	spevdiddc03
AnalyticsService	OK	spevdiddc03
AppLibService	OK	spevdiddc03
BrokerService	OK	spevdiddc03
LogService	OK	spevdiddc03
SfService	OK	spevdiddc03

TrustService	OK	spevdiddc03
AdminService	OK	spevdiddc03
MonitorService	OK	spevdiddc03
OrchService	OK	spevdiddc03
ProvService	OK	spevdiddc03

Conectividad de Citrix a SQL

SourceServer	RemoteServer	PingSucceeded	RoundtripTime (ms)	TcpTestSucceeded
SPEVDIDDC01 (10.169.19.10)	(10.162.101.125:52673)	True	1	True
SPEVDIDDC02 (10.169.19.11)	(10.162.101.125:52673)	True	3	True
SPEVDIDDC03 (10.169.19.12)	(10.162.101.125:52673)	True	1	True

Eventos Conectividad de Citrix a SQL (Últimas 4 horas)

No hay eventos

Eventos de Citrix (Últimas 4 horas)

TimeCreated	Id	LevelDisplayName	ProviderName	MachineName	Message	PSComputerName
15/10/2026 06:58:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 06:53:37 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 06:48:36 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 06:44:05 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 06:38:58 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 06:33:58 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 06:28:52 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 06:22:52 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 06:16:04 p.m.	1101	Warning	Citrix Broker Service	spevdiddc03.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'ICETEL\tcamposb' to resource 'NegocioGeneracion'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual machines not becoming available, see Citrix Knowledge Base article CTX126992.	spevdiddc03
15/10/2026 06:15:58 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 06:13:17 p.m.	1039	Warning	Citrix Broker Service	spevdiddc02.sabana.ice	The Citrix Broker Service failed to contact virtual machine 'SPSAVNGEPRS0157.sabana.ice' (IP address 10.169.25.110). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'The request channel timed out while waiting for a reply after 00:03:20. Increase the timeout value passed to the call to Request or increase the SendTimeout value on the Binding. The time allotted to this operation may have been a portion of a longer timeout.' of type 'System.TimeoutException'.	spevdiddc02
15/10/2026 06:10:58 p.m.	1101	Warning	Citrix Broker Service	spevdiddc01.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'ICETEL\tcamposb' to resource 'NegocioGeneracion'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual	spevdiddc01

					machines not becoming available, see Citrix Knowledge Base article CTX126992.	
15/10/2026 06:10:58 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 06:10:21 p.m.	1039	Warning	Citrix Broker Service	spevdiddc03.sabana.ice	The Citrix Broker Service failed to contact virtual machine 'SPSAVNGEPRS0157.sabana.ice' (IP address 10.169.25.110). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'The underlying connection was closed: A connection that was expected to be kept alive was closed by the server.' of type 'System.ServiceModel.CommunicationException'.	spevdiddc03
15/10/2026 06:05:57 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 06:04:58 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 05:58:58 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 05:54:42 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 05:54:42 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 05:54:42 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 05:54:42 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 05:54:42 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 05:54:24 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 05:52:58 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 05:52:15 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 05:47:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 05:41:58 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 05:36:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 05:31:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 05:25:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 05:20:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 05:15:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 05:10:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 05:04:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:59:41 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:54:37 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:49:37 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:44:37 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:39:40 p.m.	1108	Warning	Citrix Broker Service	spevdiddc01.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'ICETEL\MaQuir4' to resource 'VDI Telecomunicaciones'. The virtual machine 'Unknown' cannot accept additional sessions.	spevdiddc01

15/10/2026 04:38:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:33:37 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:33:16 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 04:27:41 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:27:16 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 04:22:37 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:22:15 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 04:17:37 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:16:16 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 04:11:58 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:10:17 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 04:06:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:05:15 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 04:01:37 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 04:01:36 p.m.	1108	Warning	Citrix Broker Service	spevdiddc01.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'ICETEL\JuRive3' to resource 'VDI Telecomunicaciones'. The virtual machine 'Unknown' cannot accept additional sessions.	spevdiddc01
15/10/2026 03:59:15 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 03:55:41 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 03:53:29 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 03:50:37 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 03:48:29 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 03:45:37 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 03:43:15 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 03:39:41 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 03:37:16 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 03:34:27 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 03:31:15 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 03:29:47 p.m.	1039	Warning	Citrix Broker Service	spevdiddc02.sabana.ice	The Citrix Broker Service failed to contact virtual machine 'SPSAVDCPPRS0058.sabana.ice' (IP address 10.169.24.109). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'An error (The request was aborted: The request was canceled.) occurred while transmitting data over the HTTP channel.' of type 'System.ServiceModel.CommunicationException'.	spevdiddc02
15/10/2026 03:29:47 p.m.	1194	Warning	Citrix Broker Service	spevdiddc02.sabana.ice	Registration request for worker S-1-5-21-1958226619-1491630524-1196505917-1651612 (SPSAVDCPPRS0058.sabana.ice) was rejected	spevdiddc02

					because the Broker service was unable to contact the worker during the registration process.	
15/10/2026 03:29:06 p.m.	1039	Warning	Citrix Broker Service	spevdiddc02.sabana.ice	The Citrix Broker Service failed to contact virtual machine 'SPSAVDCPPRS0378.sabana.ice' (IP address). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'The request channel timed out while waiting for a reply after 00:03:20. Increase the timeout value passed to the call to Request or increase the SendTimeout value on the Binding. The time allotted to this operation may have been a portion of a longer timeout.' of type 'System.TimeoutException'.	spevdiddc02
15/10/2026 03:28:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 03:27:59 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 03:26:15 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 03:22:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 03:22:35 p.m.	1101	Warning	Citrix Broker Service	spevdiddc02.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'ICETEL\KaHern2' to resource 'VDI Telecomunicaciones'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual machines not becoming available, see Citrix Knowledge Base article CTX126992.	spevdiddc02
15/10/2026 03:21:12 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 03:16:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 03:16:17 p.m.	1101	Warning	Citrix Broker Service	spevdiddc02.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'ICETEL\KaCham' to resource 'Aprosel Nuevo'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual machines not becoming available, see Citrix Knowledge Base article CTX126992.	spevdiddc02
15/10/2026 03:15:15 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 03:11:42 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 03:09:15 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 03:05:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
15/10/2026 03:04:12 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
15/10/2026 03:00:57 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02

Equipos en estado Desconocido (27)

MachineName	PowerState	FaultState
S-1-5-21-1958226619-1491630524-1196505917-1657767	Unmanaged	None
SABANA\SABCTXAPP04	Unmanaged	Unregistered
SABANA\SABCTXAPP07	Unmanaged	Unregistered
SABANA\SABCTXAPP07R1	Unmanaged	Unregistered
SABANA\SABCTXAPP08	Unmanaged	Unregistered
SABANA\SABCTXAPP14	Unmanaged	None
SABANA\SCADABRUNCA02	Unmanaged	None
SABANA\SCADACENTRAL01	Unmanaged	None

SABANA\SCADACENTRAL02	Unmanaged	None
SABANA\SCADACHOROTEG01	Unmanaged	None
SABANA\SCADAGENERAL01	Unmanaged	None
SABANA\SCADAHUETAR01	Unmanaged	None
SABANA\SCADAHUETAR02	Unmanaged	None
SABANA\SCADAHUETAR03	Unmanaged	None
SABANA\SCADAPACCEN01	Unmanaged	None
SABANA\SPECTXAPP05	Unmanaged	None
SABANA\SPECTXAPP06	Unmanaged	Unregistered
SABANA\SPECTXAPP07R1	Unmanaged	Unregistered
SABANA\SPSAVCADECE0080	On	Unregistered
SABANA\SPSAVDCPPRS0222	On	Unregistered
SABANA\SPSAVDICAP-0049	On	Unregistered
SABANA\SPSAVDICAP-019	On	Unregistered
SABANA\SPSAVDICAP-021	On	Unregistered
SABANA\SPSAVDINFTE0009	On	Unregistered
SABANA\SPSAVDINFTE0086	On	Unregistered
SABANA\SPSAVNGEPRS0692	On	Unregistered
SABANA\SPSAVTICTES0001	On	Unregistered

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*** Fin del Reporte ***