



ICE

Estado de salud de plataforma Citrix

Estado de los servicios Citrix

Service	Status	PSComputerName
BrokerService	OK	spevdiddc01
ConfigService	OK	spevdiddc01
EnvTestService	OK	spevdiddc01
AppLibService	OK	spevdiddc01
AcctService	OK	spevdiddc01
AdminService	OK	spevdiddc01
AnalyticsService	OK	spevdiddc01
ProvService	OK	spevdiddc01
SfService	OK	spevdiddc01
TrustService	OK	spevdiddc01
OrchService	OK	spevdiddc01
HypService	OK	spevdiddc01
LogService	OK	spevdiddc01
MonitorService	OK	spevdiddc01
AcctService	OK	spevdiddc02
LogService	OK	spevdiddc02
HypService	OK	spevdiddc02
EnvTestService	OK	spevdiddc02
MonitorService	OK	spevdiddc02
SfService	OK	spevdiddc02
ProvService	OK	spevdiddc02
OrchService	OK	spevdiddc02
AnalyticsService	OK	spevdiddc02
AdminService	OK	spevdiddc02
TrustService	OK	spevdiddc02
ConfigService	OK	spevdiddc02
BrokerService	OK	spevdiddc02
AppLibService	OK	spevdiddc02
EnvTestService	OK	spevdiddc03
ConfigService	OK	spevdiddc03
AcctService	OK	spevdiddc03
HypService	OK	spevdiddc03
AnalyticsService	OK	spevdiddc03
AppLibService	OK	spevdiddc03
BrokerService	OK	spevdiddc03
LogService	OK	spevdiddc03
SfService	OK	spevdiddc03
TrustService	OK	spevdiddc03
AdminService	OK	spevdiddc03

MonitorService	OK	spevdiddc03
OrchService	OK	spevdiddc03
ProvService	OK	spevdiddc03

Conectividad de Citrix a SQL

SourceServer	RemoteServer	PingSucceeded	RoundtripTime (ms)	TcpTestSucceeded
SPEVDIDDC01 (10.169.19.10)	(10.162.101.125:52673)	True	1	True
SPEVDIDDC02 (10.169.19.11)	(10.162.101.125:52673)	True	1	True
SPEVDIDDC03 (10.169.19.12)	(10.162.101.125:52673)	True	2	True

Eventos Conectividad de Citrix a SQL (Últimas 4 horas)

No hay eventos

Eventos de Citrix (Últimas 4 horas)

TimeCreated	Id	LevelDisplayName	ProviderName	MachineName	Message	PSComputerName
17/10/2026 02:58:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 02:52:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 02:46:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 02:40:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 02:34:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 02:28:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 02:22:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 02:16:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 02:10:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 02:04:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 01:58:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 01:52:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 01:46:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 01:39:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 01:33:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 01:27:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 01:21:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 01:15:22 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 01:06:43 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 01:04:15 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 12:58:15 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 12:52:56 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02
17/10/2026 12:48:24 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➖	spevdiddc02

17/10/2026 12:44:50 p.m.	1039	Warning	Citrix Broker Service	spevdiddc03.sabana.ice	The Citrix Broker Service failed to contact virtual machine 'SPSAVDCPPRS0463.sabana.ice' (IP address). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'The request channel timed out while waiting for a reply after 00:03:20. Increase the timeout value passed to the call to Request or increase the SendTimeout value on the Binding. The time allotted to this operation may have been a portion of a longer timeout.' of type 'System.TimeoutException'.	spevdiddc03
17/10/2026 12:44:11 p.m.	8	Error	Citrix Director Service	spevdiddc02.sabana.ice	➔	spevdiddc02
17/10/2026 12:43:55 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 12:43:55 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 12:42:34 p.m.	1101	Warning	Citrix Broker Service	spevdiddc03.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'ICETEL\DaDelg2' to resource 'VDI Telecomunicaciones'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual machines not becoming available, see Citrix Knowledge Base article CTX126992.	spevdiddc03
17/10/2026 12:41:54 p.m.	1039	Warning	Citrix Broker Service	spevdiddc02.sabana.ice	The Citrix Broker Service failed to contact virtual machine 'SPSAVDCPPRS0463.sabana.ice' (IP address 10.169.29.65). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'There was no endpoint listening at http://10.169.29.65/Citrix/VirtualDesktopAgent/ILaunch that could accept the message. This is often caused by an incorrect address or SOAP action. See InnerException, if present, for more details.' of type 'System.ServiceModel.EndpointNotFoundException'.	spevdiddc02
17/10/2026 12:38:56 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 12:33:56 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 12:27:56 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 12:24:29 p.m.	1101	Warning	Citrix Broker Service	spevdiddc02.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'ICETEL\maroma' to resource 'VDI Telecomunicaciones'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual machines not becoming available, see Citrix Knowledge Base article CTX126992.	spevdiddc02
17/10/2026 12:22:56 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 12:16:56 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 12:10:56 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 12:04:56 p.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:59:56 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:54:52 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:48:56 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:43:56 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:37:56 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:35:44 a.m.	1108	Warning	Citrix Broker Service	spevdiddc03.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'ICETEL\mmartinezcr' to resource 'NegocioGeneracion'. The virtual machine 'Unknown' cannot accept additional sessions.	spevdiddc03
17/10/2026 11:32:21 a.m.	1039	Warning	Citrix Broker Service	spevdiddc01.sabana.ice	The Citrix Broker Service failed to contact virtual machine 'SPSAVNGEPPRS0088.sabana.ice' (IP address 10.169.29.36). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992.	spevdiddc01

					Error details: Exception 'The request channel timed out while waiting for a reply after 00:03:20. Increase the timeout value passed to the call to Request or increase the SendTimeout value on the Binding. The time allotted to this operation may have been a portion of a longer timeout.' of type 'System.TimeoutException'.	
17/10/2026 11:31:56 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:29:59 a.m.	1101	Warning	Citrix Broker Service	spevdiddc02.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'ICETEL\mmartinezcr' to resource 'NegocioGeneracion'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual machines not becoming available, see Citrix Knowledge Base article CTX126992.	spevdiddc02
17/10/2026 11:29:25 a.m.	1039	Warning	Citrix Broker Service	spevdiddc02.sabana.ice	The Citrix Broker Service failed to contact virtual machine 'SPSAVNGEPRS0088.sabana.ice' (IP address 10.169.29.36). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'The underlying connection was closed: A connection that was expected to be kept alive was closed by the server.' of type 'System.ServiceModel.CommunicationException'.	spevdiddc02
17/10/2026 11:25:56 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:19:56 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:19:51 a.m.	1101	Warning	Citrix Broker Service	spevdiddc03.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'ICETEL\maroma' to resource 'VDI Telecomunicaciones'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual machines not becoming available, see Citrix Knowledge Base article CTX126992.	spevdiddc03
17/10/2026 11:18:15 a.m.	1101	Warning	Citrix Broker Service	spevdiddc01.sabana.ice	The Citrix Broker Service failed to broker a connection for user 'SABANA\EsOban' to resource 'Sigest'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual machines not becoming available, see Citrix Knowledge Base article CTX126992.	spevdiddc01
17/10/2026 11:13:34 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:08:37 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:08:37 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:08:37 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:08:37 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:08:37 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:08:37 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:08:36 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:08:12 a.m.	8	Error	Citrix Director Service	spevdiddc01.sabana.ice	➔	spevdiddc01
17/10/2026 11:04:11 a.m.	1039	Warning	Citrix Broker Service	spevdiddc01.sabana.ice	The Citrix Broker Service failed to contact virtual machine 'SPSAVDGRMTE0049.sabana.ice' (IP address). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'The request channel timed out while waiting for a reply after 00:03:20. Increase the timeout value passed to the call to Request or increase the SendTimeout value on the Binding. The time allotted to this operation may have been a portion of a longer timeout.' of type 'System.TimeoutException'.	spevdiddc01
17/10/2026 11:03:51 a.m.	1039	Warning	Citrix Broker Service	spevdiddc03.sabana.ice	The Citrix Broker Service failed to contact virtual machine 'SPSAVDGRMTE0049.sabana.ice' (IP address). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'The request channel timed out while waiting for a reply after 00:03:20. Increase the timeout value passed to the call to Request or increase the SendTimeout value on the Binding. The time allotted to	spevdiddc03

					this operation may have been a portion of a longer timeout.' of type 'System.TimeoutException'.	
17/10/2026 11:03:31 a.m.	1039	Warning	Citrix Broker Service	spevdiddc02.sabana.ice	The Citrix Broker Service failed to contact virtual machine 'SPSAVDGRMTE0049.sabana.ice' (IP address 10.169.25.86). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'The request channel timed out while waiting for a reply after 00:03:20. Increase the timeout value passed to the call to Request or increase the SendTimeout value on the Binding. The time allotted to this operation may have been a portion of a longer timeout.' of type 'System.TimeoutException'.	spevdiddc02

Equipos en estado Desconocido (23)

MachineName	PowerState	FaultState
S-1-5-21-1958226619-1491630524-1196505917-1657767	Unmanaged	None
SABANA\SABCTXAPP04	Unmanaged	Unregistered
SABANA\SABCTXAPP07	Unmanaged	Unregistered
SABANA\SABCTXAPP07R1	Unmanaged	Unregistered
SABANA\SABCTXAPP08	Unmanaged	Unregistered
SABANA\SABCTXAPP14	Unmanaged	None
SABANA\SCADABRUNCA02	Unmanaged	None
SABANA\SCADACENTRAL01	Unmanaged	None
SABANA\SCADACENTRAL02	Unmanaged	None
SABANA\SCADACHORTEG01	Unmanaged	None
SABANA\SCADAGENERAL01	Unmanaged	None
SABANA\SCADAHUETAR01	Unmanaged	None
SABANA\SCADAHUETAR02	Unmanaged	None
SABANA\SCADAHUETAR03	Unmanaged	None
SABANA\SCADAPACCEN01	Unmanaged	None
SABANA\SPECTXAPP05	Unmanaged	None
SABANA\SPECTXAPP06	Unmanaged	Unregistered
SABANA\SPECTXAPP07R1	Unmanaged	Unregistered
SABANA\SPSAVDCPPRS0222	On	Unregistered
SABANA\SPSAVDICAP-0049	On	Unregistered
SABANA\SPSAVDICAP-019	On	Unregistered
SABANA\SPSAVDICAP-021	On	Unregistered
SABANA\SPSAVDINFTE0162	On	Unregistered

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***** Fin del Reporte *****