



## ICE

### Estado de salud de plataforma Citrix

#### Estado de los servicios Citrix

| Service          | Status | PSComputerName |
|------------------|--------|----------------|
| AnalyticsService | OK     | spevdiddc01    |
| AppLibService    | OK     | spevdiddc01    |
| BrokerService    | OK     | spevdiddc01    |
| SfService        | OK     | spevdiddc01    |
| AcctService      | OK     | spevdiddc01    |
| AdminService     | OK     | spevdiddc01    |
| ConfigService    | OK     | spevdiddc01    |
| MonitorService   | OK     | spevdiddc01    |
| OrchService      | OK     | spevdiddc01    |
| ProvService      | OK     | spevdiddc01    |
| TrustService     | OK     | spevdiddc01    |
| HypService       | OK     | spevdiddc01    |
| LogService       | OK     | spevdiddc01    |
| EnvTestService   | OK     | spevdiddc01    |
| OrchService      | OK     | spevdiddc02    |
| MonitorService   | OK     | spevdiddc02    |
| LogService       | OK     | spevdiddc02    |
| AcctService      | OK     | spevdiddc02    |
| SfService        | OK     | spevdiddc02    |
| ProvService      | OK     | spevdiddc02    |
| AppLibService    | OK     | spevdiddc02    |
| AnalyticsService | OK     | spevdiddc02    |
| AdminService     | OK     | spevdiddc02    |
| BrokerService    | OK     | spevdiddc02    |
| HypService       | OK     | spevdiddc02    |
| EnvTestService   | OK     | spevdiddc02    |
| ConfigService    | OK     | spevdiddc02    |
| TrustService     | OK     | spevdiddc02    |
| BrokerService    | OK     | spevdiddc03    |
| ConfigService    | OK     | spevdiddc03    |
| EnvTestService   | OK     | spevdiddc03    |
| AppLibService    | OK     | spevdiddc03    |
| AcctService      | OK     | spevdiddc03    |
| AdminService     | OK     | spevdiddc03    |
| AnalyticsService | OK     | spevdiddc03    |
| ProvService      | OK     | spevdiddc03    |
| SfService        | OK     | spevdiddc03    |

|                |    |             |
|----------------|----|-------------|
| TrustService   | OK | spevdiddc03 |
| OrchService    | OK | spevdiddc03 |
| HypService     | OK | spevdiddc03 |
| LogService     | OK | spevdiddc03 |
| MonitorService | OK | spevdiddc03 |

Conectividad de Citrix a SQL

| SourceServer               | RemoteServer           | PingSucceeded | RoundtripTime (ms) | TcpTestSucceeded |
|----------------------------|------------------------|---------------|--------------------|------------------|
| SPEVDIDDC01 (10.169.19.10) | (10.162.101.125:52673) | True          | 1                  | True             |
| SPEVDIDDC02 (10.169.19.11) | (10.162.101.125:52673) | True          | 2                  | True             |
| SPEVDIDDC03 (10.169.19.12) | (10.162.101.125:52673) | True          | 2                  | True             |

Eventos Conectividad de Citrix a SQL (Últimas 4 horas)

No hay eventos

Eventos de Citrix (Últimas 4 horas)

| TimeCreated              | Id   | LevelDisplayName | ProviderName            | MachineName            | Message                                                                                                                                                                                                                                                                                                                                             | PSComputerName |
|--------------------------|------|------------------|-------------------------|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| 24/10/2026 06:21:14 p.m. | 1101 | Warning          | Citrix Broker Service   | spevdiddc02.sabana.ice | The Citrix Broker Service failed to broker a connection for user 'SABANA\MaMeji4' to resource 'Sigest'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual machines not becoming available, see Citrix Knowledge Base article CTX126992. | spevdiddc02    |
| 24/10/2026 05:21:46 p.m. | 8    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |
| 24/10/2026 05:16:46 p.m. | 8    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |
| 24/10/2026 05:11:34 p.m. | 8    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |
| 24/10/2026 05:06:33 p.m. | 8    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |
| 24/10/2026 05:00:33 p.m. | 8    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |
| 24/10/2026 05:00:15 p.m. | 8    | Error            | Citrix Director Service | spevdiddc02.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc02    |
| 24/10/2026 04:58:32 p.m. | 8    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |
| 24/10/2026 04:55:33 p.m. | 8    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |
| 24/10/2026 04:55:15 p.m. | 8    | Error            | Citrix Director Service | spevdiddc02.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc02    |
| 24/10/2026 04:50:15 p.m. | 8    | Error            | Citrix Director Service | spevdiddc02.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc02    |
| 24/10/2026 04:49:33 p.m. | 8    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |
| 24/10/2026 04:45:15 p.m. | 8    | Error            | Citrix Director Service | spevdiddc02.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc02    |
| 24/10/2026 04:44:33 p.m. | 8    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |
| 24/10/2026 04:40:14 p.m. | 8    | Error            | Citrix Director Service | spevdiddc02.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc02    |
| 24/10/2026 04:37:58 p.m. | 5    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |
| 24/10/2026 04:37:56 p.m. | 5    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |
| 24/10/2026 04:37:52 p.m. | 5    | Error            | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01    |

[illegible]

|                             |      |         |                         |                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |             |
|-----------------------------|------|---------|-------------------------|------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| 03:34:41 p.m.               |      |         | Service                 |                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |             |
| 24/10/2026<br>03:31:14 p.m. | 8    | Error   | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01 |
| 24/10/2026<br>03:29:15 p.m. | 8    | Error   | Citrix Director Service | spevdiddc02.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc02 |
| 24/10/2026<br>03:26:14 p.m. | 8    | Error   | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01 |
| 24/10/2026<br>03:24:15 p.m. | 8    | Error   | Citrix Director Service | spevdiddc02.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc02 |
| 24/10/2026<br>03:21:14 p.m. | 8    | Error   | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01 |
| 24/10/2026<br>03:18:15 p.m. | 8    | Error   | Citrix Director Service | spevdiddc02.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc02 |
| 24/10/2026<br>03:18:12 p.m. | 1101 | Warning | Citrix Broker Service   | spevdiddc03.sabana.ice | The Citrix Broker Service failed to broker a connection for user 'SABANA\luburg' to resource 'Sigest'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual machines not becoming available, see Citrix Knowledge Base article CTX126992.                                                                                                                                                                                                                                                                                                                  | spevdiddc03 |
| 24/10/2026<br>03:16:13 p.m. | 8    | Error   | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01 |
| 24/10/2026<br>03:13:15 p.m. | 8    | Error   | Citrix Director Service | spevdiddc02.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc02 |
| 24/10/2026<br>03:10:15 p.m. | 8    | Error   | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01 |
| 24/10/2026<br>03:09:22 p.m. | 1039 | Warning | Citrix Broker Service   | spevdiddc01.sabana.ice | The Citrix Broker Service failed to contact virtual machine 'SPSAVDICAP-0056.sabana.ice' (IP address 10.169.29.71). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'The request channel timed out while waiting for a reply after 00:03:19.9990003. Increase the timeout value passed to the call to Request or increase the SendTimeout value on the Binding. The time allotted to this operation may have been a portion of a longer timeout.' of type 'System.TimeoutException'. | spevdiddc01 |
| 24/10/2026<br>03:07:14 p.m. | 8    | Error   | Citrix Director Service | spevdiddc02.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc02 |
| 24/10/2026<br>03:07:09 p.m. | 1101 | Warning | Citrix Broker Service   | spevdiddc02.sabana.ice | The Citrix Broker Service failed to broker a connection for user 'ICETEL\mmontesa' to resource 'VDI Telecomunicaciones'. The Citrix Broker Service cannot find any available virtual machines. Please add more virtual machines to the site. If the problem is due to existing virtual machines not becoming available, see Citrix Knowledge Base article CTX126992.                                                                                                                                                                                                                                                                                                | spevdiddc02 |
| 24/10/2026<br>03:06:24 p.m. | 1039 | Warning | Citrix Broker Service   | spevdiddc03.sabana.ice | The Citrix Broker Service failed to contact virtual machine 'SPSAVDICAP-0056.sabana.ice' (IP address 10.169.29.71). Check that the virtual machine can be contacted from the controller and that any firewall on the virtual machine allows connections from the controller. See Citrix Knowledge Base article CTX126992. Error details: Exception 'The underlying connection was closed: A connection that was expected to be kept alive was closed by the server.' of type 'System.ServiceModel.CommunicationException'.                                                                                                                                          | spevdiddc03 |
| 24/10/2026<br>03:04:14 p.m. | 8    | Error   | Citrix Director Service | spevdiddc01.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc01 |
| 24/10/2026<br>03:01:59 p.m. | 8    | Error   | Citrix Director Service | spevdiddc02.sabana.ice | ⊖                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | spevdiddc02 |

### Equipos en estado Desconocido (34)

| MachineName                                       | PowerState | FaultState |
|---------------------------------------------------|------------|------------|
| S-1-5-21-1958226619-1491630524-1196505917-1657767 | Unmanaged  | None       |

|                        |           |              |
|------------------------|-----------|--------------|
| SABANA\SABCTXAPP04     | Unmanaged | Unregistered |
| SABANA\SABCTXAPP07     | Unmanaged | Unregistered |
| SABANA\SABCTXAPP07R1   | Unmanaged | Unregistered |
| SABANA\SABCTXAPP08     | Unmanaged | Unregistered |
| SABANA\SABCTXAPP14     | Unmanaged | None         |
| SABANA\SCADABRUNCA02   | Unmanaged | None         |
| SABANA\SCADACENTRAL01  | Unmanaged | None         |
| SABANA\SCADACENTRAL02  | Unmanaged | None         |
| SABANA\SCADACHOROTEG01 | Unmanaged | None         |
| SABANA\SCADAGENERAL01  | Unmanaged | None         |
| SABANA\SCADAHUETAR01   | Unmanaged | None         |
| SABANA\SCADAHUETAR02   | Unmanaged | None         |
| SABANA\SCADAHUETAR03   | Unmanaged | None         |
| SABANA\SCADAPACCEN01   | Unmanaged | None         |
| SABANA\SPECTXAPP05     | Unmanaged | None         |
| SABANA\SPECTXAPP06     | Unmanaged | Unregistered |
| SABANA\SPECTXAPP07R1   | Unmanaged | Unregistered |
| SABANA\SPSAVCADECE0048 | On        | Unregistered |
| SABANA\SPSAVDGRMTE0009 | On        | Unregistered |
| SABANA\SPSAVDICAP-0049 | On        | Unregistered |
| SABANA\SPSAVDICAP-019  | On        | Unregistered |
| SABANA\SPSAVDICAP-021  | On        | Unregistered |
| SABANA\SPSAVDINFTE0008 | On        | Unregistered |
| SABANA\SPSAVDINFTE0086 | On        | Unregistered |
| SABANA\SPSAVDINFTE0108 | On        | Unregistered |
| SABANA\SPSAVFGACE0081  | On        | Unregistered |
| SABANA\SPSAVNEDCEE0008 | On        | Unregistered |
| SABANA\SPSAVNGEPRS0447 | On        | Unregistered |
| SABANA\SPSAVPDEEE0014  | On        | Unregistered |
| SABANA\SPSAVPECE0007   | On        | Unregistered |
| SABANA\SPSAVTICTES0006 | On        | Unregistered |
| SABANA\SPSAVTICTES0018 | On        | Unregistered |
| SABANA\SPSAVTICTES0019 | On        | Unregistered |

## Espacio del disco C: spevdi01 a spevdi74

Solo lectura, sin recorrer archivos. Se muestran unicamente consultas satisfactorias. Los equipos omitidos no deben interpretarse como equipos sin problemas de espacio.

Consultas satisfactorias: 71 de 74 destinos. Los fallos se muestran en consola.

| Maquina  | Disco | Usado (GB) | Total (GB) | Libre (GB) | Ocupado (%) |
|----------|-------|------------|------------|------------|-------------|
| spevdi01 | C:    | 95,95      | 149,51     | 53,56      | 64,2        |
| spevdi02 | C:    | 112,81     | 149,51     | 36,70      | 75,5        |
| spevdi03 | C:    | 93,77      | 149,51     | 55,74      | 62,7        |
| spevdi04 | C:    | 128,53     | 149,51     | 20,98      | 86,0        |
| spevdi05 | C:    | 86,38      | 149,51     | 63,13      | 57,8        |
| spevdi06 | C:    | 86,47      | 149,51     | 63,04      | 57,8        |
| spevdi07 | C:    | 74,67      | 149,51     | 74,84      | 49,9        |
| spevdi08 | C:    | 61,90      | 149,51     | 87,61      | 41,4        |
| spevdi09 | C:    | 75,36      | 149,51     | 74,15      | 50,4        |
| spevdi10 | C:    | 85,69      | 149,51     | 63,81      | 57,3        |
|          |       |            |            |            |             |

|          |    |        |        |        |      |
|----------|----|--------|--------|--------|------|
| spevdi11 | C: | 83,27  | 149,51 | 66,24  | 55,7 |
| spevdi12 | C: | 94,07  | 149,51 | 55,44  | 62,9 |
| spevdi13 | C: | 81,51  | 149,51 | 68,00  | 54,5 |
| spevdi14 | C: | 129,89 | 149,51 | 19,62  | 86,9 |
| spevdi15 | C: | 81,47  | 149,51 | 68,04  | 54,5 |
| spevdi16 | C: | 75,20  | 149,51 | 74,31  | 50,3 |
| spevdi18 | C: | 65,57  | 149,51 | 83,94  | 43,9 |
| spevdi19 | C: | 80,98  | 149,51 | 68,53  | 54,2 |
| spevdi20 | C: | 82,81  | 149,51 | 66,70  | 55,4 |
| spevdi21 | C: | 75,45  | 149,51 | 74,06  | 50,5 |
| spevdi22 | C: | 75,05  | 149,51 | 74,46  | 50,2 |
| spevdi23 | C: | 82,41  | 149,51 | 67,10  | 55,1 |
| spevdi24 | C: | 67,95  | 149,51 | 81,56  | 45,4 |
| spevdi25 | C: | 73,76  | 149,51 | 75,75  | 49,3 |
| spevdi26 | C: | 65,09  | 149,51 | 84,42  | 43,5 |
| spevdi27 | C: | 64,60  | 149,51 | 84,91  | 43,2 |
| spevdi28 | C: | 62,50  | 149,51 | 87,01  | 41,8 |
| spevdi29 | C: | 74,00  | 149,51 | 75,51  | 49,5 |
| spevdi30 | C: | 73,82  | 149,51 | 75,69  | 49,4 |
| spevdi31 | C: | 81,53  | 149,51 | 67,98  | 54,5 |
| spevdi32 | C: | 75,21  | 149,51 | 74,30  | 50,3 |
| spevdi34 | C: | 95,65  | 149,51 | 53,86  | 64,0 |
| spevdi35 | C: | 59,78  | 149,51 | 89,73  | 40,0 |
| spevdi36 | C: | 61,37  | 149,51 | 88,13  | 41,1 |
| spevdi37 | C: | 67,25  | 149,51 | 82,26  | 45,0 |
| spevdi38 | C: | 73,50  | 149,51 | 76,01  | 49,2 |
| spevdi39 | C: | 73,41  | 149,51 | 76,10  | 49,1 |
| spevdi40 | C: | 75,56  | 149,51 | 73,95  | 50,5 |
| spevdi41 | C: | 52,53  | 149,46 | 96,93  | 35,1 |
| spevdi42 | C: | 53,31  | 149,46 | 96,16  | 35,7 |
| spevdi43 | C: | 47,43  | 149,46 | 102,03 | 31,7 |
| spevdi44 | C: | 47,39  | 149,46 | 102,07 | 31,7 |
| spevdi45 | C: | 54,35  | 149,46 | 95,11  | 36,4 |
| spevdi46 | C: | 52,15  | 149,46 | 97,31  | 34,9 |
| spevdi47 | C: | 54,83  | 149,46 | 94,64  | 36,7 |
| spevdi48 | C: | 49,22  | 149,46 | 100,25 | 32,9 |
| spevdi49 | C: | 50,78  | 149,46 | 98,68  | 34,0 |
| spevdi50 | C: | 50,31  | 149,46 | 99,15  | 33,7 |
| spevdi51 | C: | 68,46  | 149,51 | 81,05  | 45,8 |
| spevdi52 | C: | 79,45  | 149,51 | 70,06  | 53,1 |
| spevdi53 | C: | 82,70  | 149,51 | 66,81  | 55,3 |
| spevdi54 | C: | 66,50  | 149,51 | 83,01  | 44,5 |
| spevdi55 | C: | 63,68  | 149,51 | 85,82  | 42,6 |
| spevdi56 | C: | 78,66  | 149,51 | 70,85  | 52,6 |
| spevdi57 | C: | 68,75  | 149,51 | 80,76  | 46,0 |
| spevdi58 | C: | 64,69  | 149,51 | 84,82  | 43,3 |
| spevdi59 | C: | 72,54  | 149,51 | 76,97  | 48,5 |
| spevdi60 | C: | 73,53  | 149,51 | 75,98  | 49,2 |
| spevdi61 | C: | 82,98  | 149,51 | 66,53  | 55,5 |
| spevdi62 | C: | 78,94  | 149,51 | 70,57  | 52,8 |
| spevdi63 | C: | 74,12  | 149,51 | 75,39  | 49,6 |

|          |    |       |        |       |      |
|----------|----|-------|--------|-------|------|
| spevdi64 | C: | 78,43 | 149,51 | 71,08 | 52,5 |
| spevdi65 | C: | 60,03 | 149,51 | 89,48 | 40,2 |
| spevdi67 | C: | 71,65 | 149,51 | 77,86 | 47,9 |
| spevdi68 | C: | 70,92 | 149,66 | 78,74 | 47,4 |
| spevdi69 | C: | 79,95 | 149,51 | 69,56 | 53,5 |
| spevdi70 | C: | 85,76 | 149,51 | 63,75 | 57,4 |
| spevdi71 | C: | 51,17 | 149,51 | 98,34 | 34,2 |
| spevdi72 | C: | 70,18 | 149,51 | 79,33 | 46,9 |
| spevdi73 | C: | 67,67 | 149,51 | 81,84 | 45,3 |
| spevdi74 | C: | 58,06 | 149,51 | 91,45 | 38,8 |

Generado durante (Formato: 'yyyy/MM/dd HH:mm:ss'): 2026/10/24 19:00:02 - 2026/10/24 19:01:37

Generado por: Conzultek

\*\*\* Fin del Reporte \*\*\*

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